Valutare

CUSTOMER TERMS

Valutare Customer Terms — Acceptable Use Policy

Version 1.0 · Effective December 15, 2026 **Web** valutare.ai/legal/acceptable-use

Preview. These terms take effect December 15, 2026 and may be updated before then.

This Acceptable Use Policy is binding through Key Terms Part 3.2. It passes down the usage rules of the AI model providers the Cloud Service uses, as their commercial terms require.

Customer and its Users will not, and will not allow anyone to:

1. Use the AI Services in violation of the usage policies of Provider's AI model providers: the Anthropic Usage Policy (https://www.anthropic.com/legal/aup), the Google Generative AI Prohibited Use Policy (https://policies.google.com/terms/generative-ai/use-policy) and, if Provider uses it, Mistral's Usage Policy (https://legal.mistral.ai/terms/usage-policy), each as in effect on the Order Date. Provider will use reasonable efforts to notify Customer of later changes it becomes aware of that materially affect Customer's use; if a change materially restricts Customer's use, Customer may terminate the affected AI Services and receive a prorated refund.
2. Use the Cloud Service or any Output to substantially assist or replace discretionary decision-making to screen candidates for employment or employees for promotion, including as an automated employment decision tool under New York City Local Law 144 or any similar law (Product-Specific Terms § 2.3), or use Output in any employment decision without the human review required by Product-Specific Terms § 1.2.
3. Track or monitor any person without the notice and consent required by law, enable an AI Service or integration before giving the notices in Product-Specific Terms § 3, or connect integrations to accounts other than workplace accounts Customer provides.
4. Submit data that Key Terms Part 2 lists as still prohibited.
5. Attempt to extract, copy or reverse-engineer the underlying AI models, prompts or system instructions, or use Output to develop a competing model.
6. Use the Cloud Service to infer or record an individual's emotional state for employment decisions, or to make inferences about protected characteristics. This does not restrict the wellbeing feature described in Product-Specific Terms § 6. Do not present Val or the wellbeing feature to Users as a crisis, medical, counseling or companion service.

7. Probe, scan or test the security of the Cloud Service except as Provider authorizes in writing.
8. Use the Cloud Service in violation of applicable law, including employment, privacy, anti-discrimination and export laws.
9. Upload or share content that infringes or misappropriates another person's intellectual property or privacy rights, or that is unlawful, harassing or defamatory.

Suspension. Provider may suspend the affected access after notice where a violation creates a material risk to individuals or to the Cloud Service, or would put Provider in breach of its AI providers' terms, and will restore access once the violation is cured.

Notice and takedown. Anyone who believes content in the Cloud Service, or on Provider's websites, infringes their rights or is unlawful may write to legal@valutare.ai, identifying the content, the right claimed and their contact details. Provider will acknowledge the notice within 2 business days. Where the notice is plausible, Provider may disable access to the content within 2 business days while it reviews, will tell Customer when the content is Customer Content so Customer can respond, and will decide within 10 business days whether to restore or remove it. Provider may remove content that violates this policy.